



## Projects Technical Communicators Encounter During Their Career

- Hardware documentation
- Software documentation
- Operator's guides
- Troubleshooting guides
- Maintenance manuals
- Installation manuals
- Paper-based
- On-line
- Web-based
- On-line help (local)
- Web-based help
- Remove-and-replace procedures
- End-user (external) documentation
- Internal documentation
- Field service notes
- Installation notes
- Test plans
- Test procedures
- Proposals
- Newsletters
- Reports
- Manufacturing procedures
- Process documentation
- White papers
- Trade journal articles
- Quick reference cards or guides
- Help desk tip sheets
- Functional specifications
- Product descriptions
- Feature/benefits marketing sheets
- Technical brochures
- Interactive technical manuals
- Equipment technical manuals
- Video scripts
- IFUs for medical devices
- Templates for formatting
- Research studies
- Style guides
- Medical device labeling
- Quality assurance documentation
- Training documentation
- Classroom training
- E-learning training
- Compliance documentation
- Sarbanes-Oxley compliance
- ISO
- FDA clinical trials documentation
- Intended-for-use statements
- Compliance documentation
- Procedural
- Descriptive
- Motivational
- Persuasive
- Standard operating procedures (SOPs)
- Step-by-step
- Policies and procedures
- Disaster recovery documentation
- Military spec.
- Parts lists
- Change management documentation
- Knowledge management documentation
- Software development/life-cycle documentation
- Business process requirements
- Software/system requirements
- Design documents
- Workflow documentation
- Presentations
- Wiki authoring
- Tablet delivery